

5-6 The Horsley Drive

Horsley Park, NSW 2175

Ph: 02 9159 3711

reception@hpom.com.au

www.hpom.com.au

A Dr. is available for injury care, advice, and certification via. Telehealth

This service is available from 7AM to 10PM (daily)

ALWAYS CALL 02 9159 3711 to alert us to a new referral

This is ESPECIALLY IMPORTANT outside of our usual office hours

Response times are rapid during our usual office hours

BUT can be up to several hours on weekends & Public Holidays

Injured workers **SHOULD NOT** complete the electronic referral form

CLICK ON THE CLOCK - CHECK WHAT TIME IT IS IN SYDNEY !!!



<u>Do not</u> expect Dr. to be able to consult outside of the hours of coverage

i.e. There is no doctor from 10pm to 7am daily

If you are requesting an ASAP/ urgent review outside these hours, we strongly recommend that you seek local attention for your worker if critical care cannot wait.

<u>However:</u> Referral can still be completed seeking "non-urgent review" and our team (Dr. or reception team) will then follow up <u>either</u> whenever Dr. is next available or during usual office hours.

HPOM is based in Sydney and office hours are Mon - Fri 8am to 5pm (AEST)

With significant injuries, call 000 or transfer to hospital before calling us

CLICK HERE for guidance on this